

What should you consider before entering your WeSeeDo conversation?

- Are you using a laptop? Ensure it is charged and plugged into an outlet if necessary.
- Are you using a mobile phone? Rotate the phone to a horizontal position while using WeSeeDo.
- Check if you have a good internet connection, either via **Wi-Fi or 4G**.
- Verify that your camera and microphone are connected and that you have granted the browser permission to use them. You can easily check this at: login.weseedo.nl/hardwaretest



A couple extra practical tips:

- Find a quiet place to sit and ensure there is enough light.
- If possible, use headphones for the best audio
- Don't sit too close or too far from the camera, and position your camera at eye level.
- It might also be handy to have pen and paper nearby.
- If the connection is unexpectedly interrupted, reload the page.